

Samsung Pay Pay

A Samsung Pay shortcut is preloaded on all newer Samsung compatible devices. If the shortcut is not on your device, go to the Google Play Store to download the Samsung Pay app.

Getting Started: Add Your BankWest Debit Card to Samsung Pay

- 1. Enter your Samsung username and password. Follow the on screen instructions to scan your fingerprint.
- 2. ADD CARD to add your BankWest debit card. Position the card inside the frame presented on the screen. Samsung Pay will automatically detect the card number and expiration date. If your device has trouble detecting the card, touch ENTER CARD MANUALLY. Follow the on screen prompts to enter any remaining information. Then, touch NEXT.
- 3. Review and accept the Terms of Service.
- 4. To complete your card enrollment, you'll be asked to verify your card information.

If BankWest has a cell phone number or email address associated with your debit card records, you will be prompted to complete the verification using SMS text messaging or email. After selecting your verification option, you will receive a One-Time Verification Code. You'll be prompted to verify your card information, enter the code, and provide an electronic signature.

If BankWest does not have a phone number or email address associated with your debit card records, you'll be asked to call in to verify your information through Mobile Wallet Support. This is a third-party customer support number and you may be asked to verify a recent debit card transaction and the amount of the transaction.

Using Samsung Pay



In-Store Purchases

Due to its use of Magnetic Secure Transmission (MST) technology, Samsung Pay may be used at any payment terminal that can swipe a traditional credit card. Use Samsung Pay swiping up from the Samsung Pay bar located above the home button on your phone, then swipe to the desired card. Authorize payment by placing your finger on the Home button or by using your Samsung Pay PIN. To complete your payment, place the back of your device against the payment terminal. If necessary, complete the transaction on the payment terminal by entering your debit card PIN or providing a signature.

In-App Purchases

Tap the Samsung Pay button within participating apps and Samsung Pay will launch automatically.

What Makes Samsung Pay Secure?

- Samsung Pay does not store account or card numbers on your device, but sends a tokenized representation of your card number and a one-time code for each purchase.
- Your BankWest debit card transactions are monitored by BankWest's risk and fraud detection systems.

Learn More About Samsung Pay: www.samsung.com/us/samsung-pay/

Need help troubleshooting your Samsung device? Call Samsung Support at 1-800-SAMSUNG.

